

Welcome to Your Club, Your Rewards!

This program is our way of thanking you for your ongoing support and loyalty. The more you use your membership card, the more benefits you can unlock.

How It Works:

Simply use your membership card when you pay for food, drinks, or play gaming machines, and other club services. This earns you Tier Credits, which determine your reward level. You can reach different levels, from Ten up to Ace, based on the credits you accumulate over three months.

Levels and How to Climb:

Earning Credits: Earn 1 credit for every \$2 spent on food, drinks, and purchases from the bottle shop. Earn 1 credit per \$1 on bingo and 1 credit for every \$10 played in gaming.

Moving Up: Once you have enough credits for the next level, we'll upgrade you..

Checking Your Balance:

You can check your balance anytime at our rewards kiosk, by inserting your membership card into a gaming machine, or by asking one of our team members.

Maintaining Your Level:

Your level is reviewed at the start of each month. Upgrades can happen each month, but downgrades only occur at the start of every quarter from 1st of February

Why Your Balance Changes:

Tier credits are based on a static 3-month period. They expire daily if older than 1 year and cannot be redeemed. They are only used to determine your member level.

Bonus Points:

In addition to tier credits, you also earn bonus points which can be redeemed for purchases in the club. See Rewards table for more information. Bonus points expire 6 months after they are earned. 1 point = 1 cent. eg 500 points = \$5.00

Can I opt out of the Program?

You can opt out of the rewards program at any time.

This program is designed to make your experience with us even more rewarding. If you have any questions, please don't hesitate to ask our friendly staff for assistance!

Membership and reward points are not transferable. Suspended, excluded, banned or non-financial members forfeit accrued points.

Welcome to the membership program
designed for **YOUR** benefit



36 Scarborough Street | Southport
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Your Club,
Your Rewards

Membership Rewards Program
Eat | Drink | Play | Rewards



Tier Credits	Ten	Jack	Queen	King	Ace
Tier Credits		825	4,500	9,000	15,000
Redeem Points for Cash	•	•	•	•	•
Purchase Food & Beverage with Points	•	•	•	•	•
Special Offers and Promotions	•	•	•	•	•
Visitation Bonus Points (per visit day) UP TO	500pts	1,000pts	1,000pts	1,500pts	1,500pts
Food & Beverage Voucher *		\$7.5	\$15	\$25	\$35
Free Soft Drink in Gaming Lounge	•	•	•	•	•
Free Barista Tea/ Coffee (per day)				x1/day	x2/day
Birthday Rewards	1,000pts	2,000pts	5,000pts	7,500pts	10,000pts
Raffle Ticket Voucher (End of Month Friday Monster Raffle)			\$10	\$15	\$15
Chance to Receive Loyalty Bonus in Gaming Lounge (per day)	\$10	\$10	\$20	\$20	\$40
Function Room Hire Discount		10%	20%	30%	40%
Function Food & Beverage Discount			5%	7.5%	10%
Invitation to Annual VIP Party				•	•
Complimentary Car Transfer *					•
Promotion Entry Tickets Multiplier		x2	x3	x4	x5
\$2 spent on Food, Beverage & Bottle Shop	1pt	1pt	1pt	1pt	1pt
\$1 spent on Bingo	1pt	1pt	1pt	1pt	1pt
\$10 Gaming Turnover	1pt	1pt	1pt	1pt	1pt

Conditions Apply. Subject to Change. Benefits and rewards are monitored on a regular basis & Management reserved the right to review a membership status if deemed necessary.

* to and from club once per day from these suburbs: Arundel, Ashmore, Benowa, Biggera Waters, Broadbeach, Broadbeach Waters, Bundall, Carrara, Coombabah, Helensvale, Hollywell, Labrador, Main Beach, Mermaid Beach, Mermaid Waters, Molendinar, Paradise Points, Parkwood, Runaway Bay, Southport, Surfers Paradise

not redeemable for cash and no change given and max one per day per eligible member.



1,000 bonus points
Birthday Reward



2,000 bonus points Birthday Reward
\$7.50 Food & Beverage Voucher *



5,000 bonus points Birthday Reward
\$15 Food & Beverage Voucher *
Access to exclusive events & promotions



7,500 bonus points Birthday Reward
\$25 Food & Beverage Voucher *
Access to exclusive events & promotions



10,000 bonus points Birthday Reward
\$35 Food & Beverage Voucher *
Access to exclusive events & promotions
*Complimentary Uber to and from the club

Privacy Statement

At SOPO, we are deeply committed to protecting the privacy of our members. The information gathered through the Your Club, Your Rewards program is vital in providing superior products and services. We highly value the trust our members place in us.

Is gambling a problem for you?

SOPO is committed to providing a safe and enjoyable gambling experience for all guests and members and minimising the risks of gambling harm. For Gaming Help counselling service please call 1800 858 858.